



BAGUIO WATER DISTRICT

003 Purok BWD, Utility Road
Barangay Marcoville, Baguio City



QUALITY POLICY STATEMENT

"The Quality Policy of the Baguio Water District (BWD) is focused on satisfying the water needs and requirements of every customer in accordance with its vision and mission, and is aligned with the core values that define the Baguio Water District as an institution".

The Baguio Water District, a fiscally autonomous and politically independent Government Instrumentality exercising Corporate Powers, is mandated to supply and deliver potable water to its customers and its employees stand committed to uphold and sustain quality public and customer service and at the same time maintaining overall operational efficiency and financial stability.

In upholding this commitment:

- We are an organization of empowered, trustworthy and dedicated people entrusted with a fiduciary responsibility of providing adequate and potable water to the City of Baguio and of serving the public to the best of our abilities, selflessly and without reservation;
- We are a service-oriented agency observing transparency in all transactions, complying with laws, embracing corporate social responsibilities, providing its employees with a healthy and gender-sensitive working environment with appropriate development and enhancement programs, and with opportunities for career growth;
- We are PRIME MOVERS uniting all other people within the organization to cooperate in achieving the vision, mission, and goals of the BWD, which every individual's dignity is respected and their contributions recognized and commended;
- We are stewards of the environment tasked to nurture and protect the same for the next generation; and
- We will continually improve the established Quality Management System and perform in accordance with the requirements of applicable statutory and regulatory requirements with the aim of providing quality public and customer service in a prompt and efficient manner based on the principles of accountability, transparency, and competence.

(SGD) ENGR. SALVADOR M. ROYECA

General Manager / Quality Management Representative

Date of effectivity: April 15, 2024